

# TheHardDriveExperts.com RMA REQUEST FORM

Email completed form to [orders@theharddriveexperts.com](mailto:orders@theharddriveexperts.com) or fax to 818-349-5122

We will contact you with a RMA number within 24hrs.

Your Info		
Company		
Name		
Address (No PO Box)		Suite no
Phone#		
Fax #		

**SHIP TO:** TheHardDriveExperts  
**ATTN: RMA DEPT.**  
**9837 OWENSMOUTH AVE.**  
**SUITE E**  
**CHATSWORTH, CA. 91311**  
**(888) 308-2088 Phone**  
**(818) 349-5122 Fax**

**RMA#** \_\_\_\_\_

**WE DO NOT ACCEPT RETURNS ON PRODUCT ORDERED IN ERROR, NO EXCEPTIONS.**

All returns of defective parts are done so for replacement only.

Qty	Part Number: This is located on the manufacturers label & on your invoice.	Serial Number: This is located on the manufacturers label.	Reason for Return: <u>BE SPECIFIC</u> "Defective", "Errors" & "Bad" are <b>NOT</b> valid reasons for return.	INVOICE NUMBER or Order ID# This is located at the top of your invoice.
1				
2				
3				
4				
5				

**Please read our Return Instructions & Terms:**

- a) All returns must be sent back to TheHardDriveExperts in its original condition and packaging.  
DO NOT use peanuts, popcorn, bubble wrap, paper, newspaper or shopping bags as packing. Anything sent to us with these types of packing will be refused and returned at your expense and your RMA will be void.
- b) Include a copy of the returned fax (this document with your RMA number written in) and make sure the RMA# is indicated on the shipping label. Do not write anything on the box .
- c) RMA number is good for only 10 days. Any returns received after this period will be refused and returned at your expense. If an advanced replacement was shipped, you will be charged for the replacement **and** the original part.
- d) Shipping and labor charges are NEVER refundable.

**By signing and submitting this form, you are confirming that you fully understand and agree to the terms aforementioned and our RMA Policy listed on the returns page at [www.theharddriveexperts.com](http://www.theharddriveexperts.com)**

**You must sign this form to obtain a RMA#. If submitting this form digitally, typing your name acts as a legally binding signature.**

**Sign here:** \_\_\_\_\_ **Print:** \_\_\_\_\_ **Date:** \_\_\_\_\_